



## **Netherbrook Primary School Confidentiality Policy**

### **Aim**

To protect the child at all times and to give all staff involved clear, unambiguous guidance as to their legal and professional roles and to ensure good practice throughout the school which is understood by pupils, parents/carers and staff.

### **Rationale**

Netherbrook Primary School seeks to put the child at the heart of the learning process and to provide a safe and secure learning environment. It seeks to implement the underlying principles of the Every Child Matters Agenda and to address the issues which may arise about confidentiality. It is committed to developing creative and positive ways for the child's voice to be heard whilst recognising the responsibility to use hold and safeguard information received. Sharing information unnecessarily is an erosion of trust. The school is mindful that it is placed in a position of trust by all stakeholders and there is a general expectation that a professional approach will be used in all matters of confidentiality.

### **Objectives**

1. To provide consistent messages in school about handling information about children once it has been received.
2. To foster an ethos of trust within the school.
3. To ensure that staff, parents and pupils are aware of the school's confidentiality policy and procedures.
4. To reassure pupils that their best interests will be maintained.
5. To encourage children to talk to their parents and carers.
6. To ensure that pupils and parents/carers know that school staff cannot offer unconditional confidentiality
7. To ensure that there is equality of provision and access for all including rigorous monitoring of cultural, gender and special educational needs.
8. To ensure that if there are child protection issues then the correct procedure is followed.
9. To ensure that confidentiality is a whole school issue and that in lessons ground rules are set for the protection of all.
10. To understand that health professionals are bound by different code of conduct.
11. To ensure that parents have a right of access to any records the school may hold on their child but not to any other child for whom they do not have parental responsibility.

12. To make sure that anyone who works in school, either paid or as a volunteer has received this policy and knows that they should not repeat knowledge about a child to anyone outside school.

13. To make sure that anyone who works in school, either paid or as a volunteer knows when to pass information on and to whom.

## **Guidelines**

1. All information about individual children is private and should only be shared with those staff that have a need to know.

2. All social services, medical and personal information about a child should be held in a safe and secure place which cannot be accessed by individuals other than school staff.

3. The school continues to actively promotes a positive ethos and respect for the individual

a) The school has appointed the Deputy Head teacher for child protection who receives regular training. Child protection procedures are understood by staff and training is undertaken every two years for all staff.

b) There is clear guidance for the handling of child protection incidents. And all staff have regular training on child protection issues.

c) There is clear guidance for procedures if a member of staff is accused of abuse.

d) Staff are aware that effective sex and relationship education which brings an understanding of what is and is not acceptable in a relationship, can lead to disclosure of a child protection issue.

e) Staff are aware of the need to handle all issues about different types of families in a sensitive manner.

f) Any intolerance about gender, faith, race, culture, special educational needs or sexuality is unacceptable and should follow the schools discipline policy.

4. Parents/carers and children need to be aware that the school cannot guarantee total confidentiality and the school has a duty to report child protection issues.

5. The school prides itself on good communication with parents and carers and staff are always available to talk to both children and parents/carers about issues that are causing concern. The school encourages children to talk to parents/carers about issues causing them concern and may in some cases support the children to talk to their parents.

6. Parents/carers and children should feel reassured that only in exceptional circumstances confidentiality will be broken.

7. All children have a right to the same level of confidentiality irrespective of gender, race, religion, medical concerns and special educational needs. A lot of data is generated in schools by these categories but individual children should not be able to be identified.

8. Confidentiality is a whole school issue. Clear ground rules must be set for any classroom work such as circle time and other PHSCE session dealing with sensitive issues such as sex and relationship and drugs. Strategies are in place and all children are aware of them for dealing with sensitive information which may fall outside the boundaries of child protection procedures. School needs to be proactive so children feel supported but information is not unnecessarily revealed in a public arena.

9. Health professionals have their own code of practice dealing with confidentiality. Staff should be aware of children with medical needs and the class information sheet should be accessible to staff who need that information but not on general view to other parents/carers and children except children who could require an epipen. Key agencies are involved in drawing up medical care plans.

10. Photographs of children should not be used without parents/carers permission especially in the press and internet. This is often a cultural issue that the school needs to be aware of. The school gives clear guidance to parents about the use of cameras and videos during public school events.

11. Information about children will be shared with parents but only about their child. Parents should not have access to any other child's books, marks and progress grades at any time especially at parents evening. However parents should be aware that information about their child will be shared with the receiving school when they change school. All personal information about children including social services records should be regarded as confidential. It should be clearly understood by those who have access to it, and whether those concerned have access to all, or only some of the information.

Logs of administration of medication to children should be kept secure and each child should have their own individual log. Parents sign these logs.

In all other notes, briefing sheets etc a child should not be able to be identified.

Addresses and telephone numbers of parents and children will not be passed on except in exceptional circumstances or to a receiving school.

All parents who work in school are bound by the confidentiality policy. Any knowledge about a child should be kept in school and not repeated to any other parent, even if a parent asks for this information.

12. Governors need to be mindful that from time to time issues are discussed or brought to their attention about staff and children. All such papers should be marked as confidential.

These confidential papers should be destroyed. Governors must observe complete confidentiality when asked to do so by the governing body, especially in relation to matters concerning individual staff, pupils or parents.

Although decisions reached at governors' meetings are normally made public through the minutes or otherwise, the discussions on which decisions are based should be regarded as confidential. Governors should exercise the highest degree of prudence when discussion of potentially contentious issues arises outside the governing body.

At all times confidentiality needs to be respected. Discussions about children/parents should not be taking place in an unprofessional way in an unprofessional setting e.g. outside the school, in thoroughfares within the school. This may result in action brought against an individual or the school. (i.e. liable).

### **Monitoring and Evaluation**

1. The policy will be reviewed as part of the schools monitoring cycle.
2. The PHSCE scheme of work, Sex and Relationship policy and Drug Policy will enable identified opportunities to deliver aspects of this policy in specified year groups.
3. The Head teacher has responsibility for monitoring this policy. Following any curriculum monitoring a positional statement is written which contributes to the School Improvement Plan.

### **Conclusion**

Netherbrook Primary School has a duty of care and responsibility towards pupils, parents/carers and staff. It also needs to work with a range of outside agencies and share information on a professional basis. The care and safety of the individual is the key issue behind this document.

Written March 10 K Craddock